

To

note to file regarding oor incident 1/13/13

1 Attachment, 58 KB

two lamers buses, doug grl came from nbc. first lamers filled about 10 min prior to departure time. second lamers filled at departure time. closed bus, val checked tickets and did announcement, bus was released. then driver opened coach door and let someone off. i told the person he must stay on the bus, because it is departing. he ignored my instruction and walked off. i told driver that the passenger was going on the third bus. i released bus, intending to put passenger on doug's bus and have someone fetch bags from lamers bus at champaign. noticed that a mercedes suv was blocking doug's path and tried to locate driver. asked driver to move suv, she refused.

as lamers bus drove north on lawler, passenger ran in front of bus and stopped it. driver opened door to speak with customer, and customer darted onto bus. i boarded bus and explained to passenger that he was now riding the third bus because he had ignored instruction to stay on bus and asked him to get off. he refused. i reiterated my request and stated that police would be summoned and he would be removed. passenger refused to get off bus.

as i was standing outside bus speaking to skokie police, mother of passenger drove her suv (the one that was previously blocking bus) over to the delayed bus, got out, and began arguing with me. she was extremely tenacious and kept putting herself in front of me. i went onto the bus with video rolling to document the situation. she followed me on the bus and then blocked the aisle so i could not get off. she finally turned sideways and i passed her. she got back off the bus and resumed arguing.

at some point, i got her name and retrieved the ticket from the ticket envelope of the bus he had been on. she eventually decided to get her child off the bus. i opened all four luggage compartments and told her to take her child's bags off. she continued to argue and get in my way. as i was closing the second compartment, she tried to block the closing door and the corner of the compartment grazed her shoulder and deposited salt and road dirt on her jacket. bus departed about 20 minutes after scheduled departure time.

police arrived. i explained that we had decided not to allow the passenger to ride because of his actions. police told the mother that they did not have the authority to force me to allow anyone on the bus. the mother then started ranting about wanting charges filed. the cops chuckled and said, "for what"? she then fabricated a story that included her being punched, pushed, and bruised. they wisely discounted her story. She repeatedly demanded that officers press charges and she repeatedly cited the fact that she is a surgeon as a reason why they should believe her account of the situation. About 40 minutes after the scheduled departure time, i received report number from officer alexander and departed.