

Suburban Express / Illini Shuttle Refund Request

Mail to: Suburban Express, PO Box 220, Paxton, IL 60957

Ticket/Reservation Number _____

Purchaser Name _____

Purchaser Address _____

Reason For Request:

- I did not have a printed ticket and driver would not let me on.
- I had a ticket for the wrong time or date and driver would not let me on.
- I was not permitted to board because I or someone with me violated a policy.
- I was turned away because of excessive luggage.
- My flight was late and it wasn't my fault.
- Other. Please provide a concise explanation below INSIDE BOX.

I certify that any statements I have made above are true and accurate and understand that any verifiable misrepresentations will disqualify me from receiving a refund or credit of any kind.

Printed Name _____ Signature _____

Date _____

Typical turnaround time is 30 days from when we receive request.