

From: Urbana Garage garageurbana

Subject: Banned

Date: February 1, 2019 at 10:08 PM

To: bridgetteja22@gmail.com

☐ [REDACTED]

UG

Dear Bridgette,

On Thursday, January 31 2019, you approached bus 1600 with a ticket for the cancelled 1400 and introduced yourself by threatening to sue Suburban Express. You then proceeded to have a screaming tantrum as we loaded the bus. Then, you pushed your phone in the face of the person who was trying to release the bus. He accepted your phone to end having it pushed in his face, and placed it on the ground at the edge of the sidewalk after the bus was rolling.

Had you not acted like and spoiled little psychopath and calmly explained your situation, you would have been permitted to board the bus. Instead, you are now permanently banned. You are not welcome on any Suburban Express or Illini Shuttle bus ever again. If you purchase a ticket, it will be rejected at the bus and later refunded.

Your instinct to fight rather than negotiate does not serve you well.

Your ticket for 1/31/19 and 2/3/19 has been refunded.

Regards,
Suburban Express